



News Release

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FOR IMMEDIATE RELEASE

Synergem Selects DataChambers to Host Next Generation 9-1-1 Systems

WINSTON-SALEM, N.C. – April 16, 2011 – Today DataChambers announced it has been selected by Synergem Emergency Services to host systems that will deliver a Next Generation 9-1-1 network and applications to public safety agencies.

Synergem's Next Generation 9-1-1 improves response times by more accurately locating 9-1-1 callers and routing calls to the correct public safety answering point. The solution is highly mobile, easily expandable and can be adapted to respond to almost any contingency. For example, emergency service agencies will have unprecedented ability to reroute 9-1-1 calls during a disaster.

Surry County and the city of Winston-Salem will be the first to use the new network, which is expected to be online by June 30, 2011. On that date, Synergem will begin testing the network with telephone service providers to ensure it is ready for live 9-1-1 calls.

"Calls to 9-1-1 can be a matter of life and death," said Myron Herron, Synergem's president and chief operating officer. "Downtime is not an option, which is why we chose DataChambers to host our mission-critical technologies."

DataChambers will house Synergem's systems in a highly secure, blast-resistant facility supported by an onsite Duke Energy substation and multiple backup generators. The company is SAS 70 Type II audited and maintains a comprehensive, multilevel security program that will safeguard Synergem's systems and data – including biometric

scanners, card scanners and a campus-wide surveillance system. An on-site “carrier hotel” delivers redundant connectivity to the fiber networks of virtually every major communications carrier in the nation.

“DataChambers is supported by enough bandwidth that if a ‘100-year’ event occurs, 9-1-1 calls will not be blocked because of network limitations,” Herron said. “That was a deciding factor in choosing the company, along with their commitment to security and high availability.”

“Synergem is on the forefront of a revolution in how 9-1-1 services are delivered and managed in communities across the nation,” said Nicholas Kottyan, chief executive officer of DataChambers. “We’re delighted to support them in building their business.”

About Synergem Emergency Services

Synergem Emergency Services LLC, based in Greensboro, N.C., supplies benchmark Next Generation 9-1-1 network technology to emergency communications (9-1-1) agencies throughout the U.S. Synergem’s highly-available, fault-tolerant and intelligent Next Generation 9-1-1 (iNG9-1-1™) Emergency Services IP Network (ESInet) provides unmatched functional and operational capabilities. Designed to be consistent with emerging National Emergency Number Association (NENA) specifications (i3), this system ensures participating jurisdictions are able to enjoy a smooth and cost-effective transition to Next Generation 9-1-1. For more information, visit <http://ng9-1-1.net>.

About DataChambers

DataChambers is a full-service information technology and managed services provider specializing in electronic data storage, 24x7 managed information technology solutions, secure co-location services for mission-critical information technology infrastructure, secure tape vaulting, and offsite records storage and management. The company is SAS 70 Type II audited and meets rigorous national standards for safeguarding client systems and data. DataChambers’ 140,000⁺-square-foot headquarters in Winston-Salem, N.C., is based on an 80-acre campus owned by the firm’s majority shareholders. For more information, visit <http://www.datachambers.com>.

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